

NACBA 2010 Conference  
Workshop Descriptions

WS 1	Title 1	Full	Description
A-1	Creating an Open-Handed Community (*E)	Joel Mikell	Our God given resources of time, talent, and treasure will always follow the significant relationships in our lives. We invest ourselves and our possessions unselfishly in places and in people where we feel a deep and significant connection. Where there is no relationship, there is no investment. In this workshop, we will identify those relationships in the church that most influence our willingness to give and map out strategies to nurture and grow those relationships.
A-2	Reduce Costs with EventU Green (*E)	Tim Whitehorn	Learn how your church can reduce utility and labor cost by automating temperature control with EventU Green. EventU Green uses the church scheduling system to automatically set and control all of the air conditioning and heating zones for an entire campus, eliminating the manual programming of the HVAC systems and automatically controls those systems based on the up-to-date information in the scheduling system.
A-3	Empowered by the Son	Dr. Robert Winstead	The work of administration can drain us of spiritual and physical energy. Too often we see the church as merely our employment and not as a source of spiritual growth and caring for ourselves. This workshop will explore ways to care for ourselves while we are caring for others, and learn proven strategies for dealing with the stress of church work.
A-4	Left Brain vs Right Brain Staff ( UMC hosted)	Dr. J. Robert Nations	Understanding our own and others tendency to be a Right Brain or Left Brain person helps build effective communication and healthy working styles in church administration. This workshop will help participants learn about the theory of Right Brain and Left Brain thinking and how to apply this knowledge in their working environment.
A-5	Church Fraud: A View from Ground Level	Verne Hargrave, CPA, CFE	The goal of this workshop is to present a practical, hands-on approach to fraud prevention. The session will begin with a discussion of news accounts of churches victimized by fraud to reinforce the truth that, "it can happen in a church." After a brief description of the three ingredients of fraud, four case studies of fraud incidents will be examined. During examination of the case studies, practical preventative measures will be discussed.
A-6	What You Can Do under Federal Tax Law	Michael Batts, CPA	Too many times, churches and ministries decide not to pursue an activity because they have a limited understanding of the applicable tax laws, or because someone has incorrectly told them that the activity is not permissible under federal tax law. This session will take a positive look at some of the less-well-known areas of tax law with an eye toward what you <b>CAN</b> do, so that your ministry will be more free to fulfill its calling.

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A-7	Use of Technology in Sharing the Gospel Message	Dr. Stan Hargraves	How does the church express the gospel in the 21st century? The communication tools available to the church today are a continuously expanding resource for sharing the gospel. This workshop will explore some of the biblical and theological concepts related to sharing the gospel. Participants will also view various web-based platforms, see how churches are using them and discuss how they may be expanded and applied in their own churches.
A-8	Coaching Upward	J. Val Hastings, PCC	Many church leaders, members and ministry staff, are asking the question, "How can I empower my Pastor?" This workshop will provide participants with coaching skills, insights and techniques for coaching those in a leadership role. In addition, participants will learn common shifts, distinctions and powerful questions when coaching upward. Plus, the coaching role of trusted advisor and strategic partner will also be explored.
A-9	Three Simple Rules...Experience	David Piper	This session explores creative and easy to implement philosophies that weave together to create successful experiences in a broad variety of applications. Using real-world examples, this session will discuss how to engage audiences, connect them with messaging and lead them to a desired outcome.
A-10	Building Powerful Ministry Teams	Debbie Piper	What's the big deal about teams? What does it take to build a high performance team and why should you invest the time and energy to do it? This workshop lays the groundwork for transitioning from silo ministry to teamwork. Participants will assess when teams are needed, personal qualities of high performing team members, and leadership styles and group dynamics essential to high performance teams.
A-11	What Did I Really Do Today?	Dean Johnson	The phrase "wearing both hats" is now becoming "wearing multiple hats". Having recently fallen deeper in that category it is important to me that I have check lists that keep me from getting my business administrator hat or my facility manager hat knocked off my head. In this session we will take a look at my list and your list and compare notes.
A-12	Getting Started	Bill Silkman, CCA	This workshop will provide some useful suggestions, for recently assigned administrators on how to keep all of the balls in the air that is common dilemma faced by every church administrator.
A-13	IT: A Global View	Dave Hoffman	
B-1	A Budget's Replacement Reserves (*E)	Peter Miller, RS/ William Scrivens, RS	Church organizations rely on contributions from the community to fund their operations and charitable programs. But when brick and mortar assets need replacement, that costs money, too. Learn how to prepare your long-term capital budget for that roof replacement, and parking lot overlay, and free up your special funding efforts for those more important goals. Based on accepted industry practices, a Replacement Reserve Study establishes a long-term budget for those significant future expenditures.

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B-2	Creating Compelling Ministry Facilities (*E)	William Couchenour	Alignment of culture, leadership, ministry and facilities can create clear and compelling environments for powerful works of the spirit. But creating Alignment is not easy. Over the past decade churches have invested \$75 billion in church facilities yet the percentage of people attending church has dropped. This workshop will explore some of the underlying cultural currents impacting ministry and facilities today. Armed with that knowledge, churches can maximize the impact from their facility dollars.
B-3	Empowered by the Son(*R)	Dr. Robert Winstead	The work of administration can drain us of spiritual and physical energy. Too often we see the church as merely our employment and not as a source of spiritual growth and caring for ourselves. This workshop will explore ways to care for ourselves while we are caring for others, and learn proven strategies for dealing with the stress of church work.
B-4	Church Investing in the New Economy (UMC hosted)	Tom Harrison	Socially Responsible Investing is gaining adherents across the investing spectrum especially among religious organizations. There are many opinions on the practice. This workshop will look at the how the largest religious organization investor approaches SRI investing and, of course, will attempt to answer the age old question: Does it negatively <b>affect my returns?</b>
B-5	Church Fraud: A View from Ground Level (*R)	Verne Hargrave, CPA, CFE	The goal of this workshop is to present a practical, hands-on approach to fraud prevention. The session will begin with a discussion of news accounts of churches victimized by fraud to reinforce the truth that, "it can happen in a church." After a brief description of the three ingredients of fraud, four case studies of fraud incidents will be examined. During examination of the case studies, practical preventative measures will be discussed.
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B-8	Conflict Coaching	J. Val Hastings, PCC	Current research is revealing a direct correlation between effective leadership and constructive conflict competency. This presentation will provide participants with practical and proven techniques to further develop conflict competency. Conflict Management and Mediation Techniques, Organizational Change and Transition Management and Coach Specific Skills will be incorporated into the presentation.
B-9	Three Simple Rules...Experience (*R)	David Piper	This session explores creative and easy to implement philosophies that weave together to create successful experiences in a broad variety of applications. Using real-world examples, this session will discuss how to engage audiences, connect them with messaging and lead them to a desired outcome.
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B-11	Crisis Management	Dr. Chris Friedmann	Drawing from over 40 years of crisis management experience, both in the military and ministry, and having gone through America's greatest natural disaster, Hurricane Katrina, Dr. Chris Friedmann will share both personal and practical lessons that can help any church successfully navigate through various types of crisis situations.
B-12	Getting Started (*R)	Bill Silkman, CCA	This workshop will provide some useful suggestions, for recently assigned administrators on how to keep all of the balls in the air that is common dilemma faced by every church administrator.
B-13	IT: A Global View (*R)	Dave Hoffman	
C-1	Cash Management & Church Loan Solutions (*E)	Dan Mikes/Amy Wallace	New technology is changing the way churches handle banking. Learn how to benefit from electronic depository services, automated transfers, Giving Kiosk & other cash management solutions. Gain a working knowledge of the products and services that enable you to efficiently manage your resources, control costs & improve productivity. This workshop will also enable your church to formulate a comprehensive plan to fund the acquisition, expansion or construction of church facilities while avoiding common pitfalls. Learn how to calculate your church's borrowing capacity. Understand the prequalification criteria for church loans, the application process, & the basics of church loan terms & conditions

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C-2	Understanding the World of Online Giving (*E)	David Henke	Equipping ministries leaders with tools to better understand the trends in online fundraising as well as proving them with key points to help them choose the right solution for their ministry. This session will address the trends in online giving, including donor experience, social media and building donor confidence.
C-3	Changing the Scorecard of the Church	Dr. Reggie McNeal	What gets rewarded gets done. The typical scorecard for the traditional institutional church--how many, how much--is inadequate for expressing the rich dimensions of the missional church. How can we devise metrics to measure the church that is engaged with the community and committed to people development as opposed to merely measuring program activity on church real estate? This workshop explores a resource reallocation model for developing new metrics.
C-4	Tax Update (Bapt hosted)	Gene Hill, CPA	The Tax Update Workshop will review the various tax developments affecting both ministers and churches that have occurred since NACBA's 53rd National Conference held last year in Long Beach
C-5	Reduce Risk: Wise Employment Practices (Presby	Patti Malott, CCA	Churches today are faced with litigation and lawsuits more than ever before. One area of high risk is poor employment practices that include negligent hiring, poorly written policies, and wrongful termination. By the end of this session you will be able to identify potential risks, learn how to avoid litigation, and rightfully hire, retain and terminate employees.
C-6	Welcoming, Assimilation, Administration (UMC hos	Tisha Tate/Phil Greenwald, CCA	How does church growth happen? Learn how St. Luke's United Methodist Church in Oklahoma City, a downtown church, is thriving when other downtown churches are struggling to keep their doors open. St. Luke's has experienced phenomenal year over year membership growth and stewardship support. Learn how welcoming, assimilation and administration play an important part in this exciting success, as St. Luke's lives their mission statement of sharing God's love and bringing hope to the world.
C-7	Protecting Your Ministry	Lee Pallardy/Eric Spacek, JD, ARM	This workshop will address how to protect your ministry through risk management and insurance. While specifically focusing on insurance as a risk management technique, this workshop will also address protecting your church's "brand." Presented by one of the nation's leading church insurance carriers, this workshop will provide an informative look at church insurance from the basics of policy forms to the nuances of the coverages available to protect your church, staff, and volunteers.
C-8	What Every Church Must Know about Marketing (A	Richard Reising	Marketing is not what you think it is. Effective marketing begins long before promotion does and Richard challenges that "over 50% of churches in the United States should not promote themselves." Find out why at Richard Reising's session on <i>What Every Church Must know about Marketing</i> .

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C-9	Right Person, Wrong Position	Paul Clark	The effort is there, but not the results. How do you proceed? Have you ever had to let a church staff member go—even though they gave everything they had—because they still weren't hitting the mark? That's a painful and difficult transition to manage, and one that many churches don't always navigate in a healthy way. We'll explore guidelines that can help you manage the difficult transition of a member from your staff.
C-10	Ten Generosity Accelerators for 2010	Dr. Allen Walworth	What can church leaders do to create and sustain a generosity culture within their congregation, in any economy? Here are 10 essential things you can do in 2010 to track, accelerate, deepen, and disciple a more generous church.
C-11	Church Board Governance: Minding What Matters	Jack Taylor, CCA/Kay Irvine, CCA	Are you wondering what the term "Policy Governance" means? Do you want to find out how this model of governing might help your church? This workshop will briefly discuss how NACBA Board of Directors implemented this model of governance and then move in to how it relates to the local church. Discussion will follow on the benefits and challenges along the way in implementing Policy Governance as well as ways to best accomplish the transition.
C-12	Resolving Personnel Issues above Reproach	Frank Sommerville, JD, MPA, CPA	Few areas are more difficult to work through than those involving personnel. Balancing the wants and desires of a church, the needs of personnel and the requirements of the regulators is often a challenge. This session will discuss how to create this balance to the beneficial of all parties.
C-13	Accounting & Tax Considerations for Missions Activities	Elaine Sommerville, CPA	This is a look at the forgotten side of mission activities as we deal with issues regarding contribution reporting, documentation of trip expenses, fundraising and federal foreign transaction complications. Churches must navigate all of the potential pitfalls in order to please all the parties involved including the IRS.
D-1	Connect Your Congregation via Web 3.0 (*E)	Ron Weber	Are you looking for ways to reach more individuals for Christ, save money and connect with your congregation? Learn how to maximize the benefits of web 3.0, eMarketing and social media to achieve Kingdom purposes using web technologies.
D-2	How to Reduce Exposure to Fraud (*E)	Mary Lou Turnbull	The workshop will educate church administrators to the various ways their churches and ministries could be financially compromised. Fraud and embezzlement will be defined and the many aspects of the crime will be explained. A discussion time will be included where participants may share experiences. A short demonstration of the Church Windows audit trail and security system will be provided with a general discussion on password protection.
D-3	Chapter Builder	Ruth Swingle	This session is for all chapter officers and potential chapter officers. An overview of what is contained in the NACBA Chapter Builder will include how to use and where to find the tools provided by NACBA to help chapters grow and communicate. Instructions on the use of the Chapter Connector (the chapter access to the NACBA database) will also be presented. Anyone interested in starting a new chapter is also welcome.

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D-6	Local Church Disaster Planning ( UMC hosted)	Marilyn Swanson	The Local Church Disaster Workshop provides hands-on assistance to help you design a plan customized to your church and your community. Knowing what to do before, during and after a disaster will help your church be better prepared to be a vital part of your church and your community's relief and recovery process.
D-7	Protecting Your Ministry (*R)	Lee Pallardy/Eric Spacek, JD, ARM	This workshop will address how to protect your ministry through risk management and insurance. While specifically focusing on insurance as a risk management technique, this workshop will also address protecting your church's "brand." Presented by one of the nation's leading church insurance carriers, this workshop will provide an informative look at church insurance from the basics of policy forms to the nuances of the coverages available to protect your church, staff, and volunteers.
D-8	Becoming Culturally Strategic (AG hosted)	Richard Reising	Become as one to win one---a marketing challenge by the Apostle Paul, who understood how cultural differences would unveil the mindsets that drive cultural trends. In this session, Richard shows churches how to tie the strengths of their current membership into avenues to reach their community.
D-9	Right Person, Wrong Position (*R)	Paul Clark	The effort is there, but not the results. How do you proceed? Have you ever had to let a church staff member go—even though they gave everything they had—because they still weren't hitting the mark? That's a painful and difficult transition to manage, and one that many churches don't always navigate in a healthy way. We'll explore guidelines that can help you manage the difficult transition of a member from your staff.
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D-11	What's Hot and What's New	Steve Hewitt	Learn what works, what's coming, and what to avoid when using technology for your church or ministry. For over ten years Steve has reported on the latest technology tools weekly on the PrimeTime America radio show. This session will not only disclose what is being used by today's successful churches, but will reveal some startling new technologies that will come into use within the next six months.

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E-1	Cracking the Insurance Code (*E)	Bron Caddell	Deductibles, coinsurance, general liability, directors & officers, workers comp, auto liability, abuse....the terms associated with your church's Property/Casualty coverage can seem daunting. When it comes to making sure your church...your ministry is protected, do you know what's important? Do you know what to ask? This session could be referred to as Church Insurance 101...learn the basics. Learn what you need to know to make informed decisions regarding your church's coverage. Learn the basics of the many different coverages that are available to your church and why they are important!
E-2	Sustainable Stewardship in Tough Times (*E)	Gregory a. Ring	Stewardship is sustainable during these turbulent times. How, during a difficult economy, can you serve your donors but at the same time strengthen your ministry through gifts of assets?
E-3	Size Transitions in the Large Church	Susan Beaumont	Congregations with weekly worship attendance in excess of 350 have long been referred to as corporate congregations, as if all churches beyond that size point demonstrate similar organizational characteristics. Nothing could be further from the truth. In this workshop we will explore the unique leadership, staffing, board and assimilation attributes of three newly defined size categories. Any leader in a congregation with average weekly worship attendance between 400-1,800 will discover new insights about how size impacts organizational dynamics.
E-4	Shepherding a Congregation through Major Change	Dr. Gerry Tyer	"Shepherding a Church through Major Change" will equip participants to lead a congregation through major change in a positive manner – without leaving bodies in the ditch along the way. Leading major change requires a process to gain "buy in" by those impacted. Change is inevitable and is increasing in speed, complexity and volume. This workshop will discuss how we can <i>lead</i> people through change, not just cope with change, survive change, or react to change.

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E-5	The Ratio Lab: Beyond the Basics	Vonna Laue, CPA	This in-depth session is structured to be an "advanced" class. We will discuss methods to review your financial information and compare it in meaningful ways. A variety of ratios will be reviewed along with the purpose and potential impact for your church as well as what benchmarks may be applicable. Some advance preparation for this class will make it more beneficial so you are encouraged to pre-register.
E-6	Sex Offenders and the Church	Marian Liautaud	Should churches accept known sex offenders into their faith communities? And if so, how can churches integrate these people at church without endangering others? This workshop will explore how to handle sex offenders in the church. Participants will learn practical legal and risk management principles based on experts' perspectives on this topic, as well as review findings from a national survey on sex offenders in the church <b>conducted this year by Christianity Today International.</b>
E-7	Successful Endowment and Planned Giving	Tom Wilkinson	During this period of economic, demographic and generational change, local churches must expand their understanding of integrated, holistic stewardship to include successful endowment and planned giving programs. Focusing on the donor rather than the institutional church, this workshop will explore key factors in creating and sustaining a climate of lifelong, comprehensive Christian stewardship. The theological and practical rationale for endowment programs, as well as basic gift planning techniques will be introduced.
E-8	Metro Alpha Part I	Glenn Wood	Roundtable discussion group specific to large church administration. Bring your questions and learn from others who have "been there & done that". Learn about best practices, policies, finance, reporting, multisite, and payroll just to name a few. Topics are the same in the two groups but differ between am and pm workshops. The Alpha group is for churches with weekly attendance of GREATER THAN 3000.
E-9	Metro Omega Part I	Barry Hardy, CCA	A roundtable discussion group specific to large church administration. Bring your questions and learn from others who have "been there & done that". Learn about best practices, policies, finance, reporting, multisite, and payroll just to name a few. Topics are the same in the two groups but differ between am and pm workshops. The Omega group is for churches with weekly attendance between 2000 and 3000.
E-10	Workers' Compensation in a Nutshell	Robert Dietz	This seminar will address the legal issues surrounding your workers' compensation policy.
E-11	Showdown at the Sommerville Corral	Frank and Elaine Sommerville	The Sommervilles are back with updates in the legal and tax realm as well as a few interesting stories. Additionally, it is a given that the CPA and the attorney will not always see eye to eye on everything, so join us for a session that always proves to be not only educational but also entertaining.

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E-12	So You Want to Be a CCA?	Dr. Terry Bertrand, CCA	This session will give a brief overview of what is required for a church administrator who wants to earn the designation of Certified Church Administrator. Participants will discover the basic professional & educational requirements necessary to become a CCA.
E-13	Certification Projects: Keeping on Track	Dr. Robert Winstead	Working on your certification as a church administrative leader? It is easy to get discouraged while trying to get all the educational requirements done for certification. This workshop will share ways in which you can design, initiate and complete your project and finish your certification.
F-1	Avoiding Common Employment Pitfalls (*E)	Kathleen Turpin, JD, CPCU	In the presentation, we'll discuss how critical employment laws affect ministry, identify the top employment risks facing ministries today, and establish some best practices for limiting liability exposure. Participant's attending the workshop will receive a copy of the Working Together: A Guide to Employment Practices for Ministries manual containing legal principles, sample policy language and sample forms to assist with developing their own employment handbooks.
F-2	Biblically-Based Operational Systems (*E)	Rex Frieze	God's word teaches that excellence in service and high ethical practices should be the standard for His church. How the church operates should reflect His character! How can this be accomplished? Through establishing <b><i>Biblically-Based Operational Systems!</i></b> Workshop participants will be instructed in how to evaluate their church's operational systems and develop a plan and process for being well organized, properly documented and adequately protected against risks. An actual automated example for creating such systems will be presented.
F-3	Executing Strategy	Susan Beaumont	Many congregations plan. Fewer congregations actually execute the strategic initiatives they have claimed. In this workshop we will examine the challenges of strategic leadership and the alignment of the board and staff team in executing the strategic plans of the church.
F-4	Shepherding a Congregation through Major Chang	Dr. Gerry Tyer	Shepherding a Church through Major Change" will equip participants to lead a congregation through major change in a positive manner – without leaving bodies in the ditch along the way. Leading major change requires a process to gain "buy in" by those impacted. Change is inevitable and is increasing in speed, complexity and volume. This workshop will discuss how we can <i>lead</i> people through change, not just cope with change, survive change, or react to change.
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F-8	Metro Alpha Part II	Glenn Wood	Roundtable discussion group specific to large church administration. Bring your questions and learn from others who have "been there & done that". Learn about best practices, policies, finance, reporting, multisite, and payroll just to name a few. Topics are the same in the two groups but differ between am and pm workshops. The Alpha group is for churches with weekly attendance of GREATER THAN 3000.
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F-12	Social Media and The Church	Phill Martin, CAE, CCA	This workshop will look at the issues around social media and church from an administrative leader's perspective. Participants will look at a number of options for church and share what is happening in their congregations. What policies should be considered? How will your software integrate with social media? Come prepared to hear and tell stories about this new and growing frontier. Social sites that will be covered: Facebook, LinkedIn, Twitter, Flickr & others.

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G-1	Discovering Your Kingdom Concept	Will Mancini	Most churches have tried to answer the question, "What can our church do better than 10,000 others?" Learn why this question could transform your church and how to discover the answer for yourself.
G-2	Is Your Church a Safe Place?	Leslee Kirkconnell	Faithful, growing churches are also safe churches. It is critical that churches have policies and procedures in place to protect members so that all may grow in faith. Fortunately this is not difficult, but does require committed vigilance. We will explore the issues, learn requirements, discuss options and more as we seek to be faithful to God and to our members.
G-3	The Future of Church Income	Steve Law, CCA	Churches today have six generations alive and involved which means they must deal with six different attitudes toward architecture, furniture, expectations toward staff, worship styles, what to wear to church, giving, etc. The oldest generation is known for giving to institutions, but Generation Y prefers causes. Each successive generation wants more control over when, where, and how each dollar is spent. So, what can the church do today about its future income?
G-4	Push The Limits of Church Funding (*E)	Jim Sheppard	The pervasive mindset among church leaders seems to be funding next year's budget, not funding the vision God has set before us. The result is we settle for less than what is possible. Ministry potential is impaired when financial resources are not released. Said another way, releasing generosity = releasing ministry potential. What would it look like to push the limits of church funding?
G-5	Church Facilities Management: the Facts (*E)	Ron Chandler, CCA/Tim Cool	This workshop will present solutions available from Shelby Systems relative to three FCBA core competencies: Information Management, especially pertinent to multi-site financial and multi-campus management, and Facilities Management and the Theology of Stewardship .
G-6	Church Board Governance: Minding What Matters	Jack Taylor, CCA/Kay Irvine, CCA	Are you wondering what the term "Policy Governance" means? Do you want to find out how this model of governing might help your church? This workshop will briefly discuss how NACBA Board of Directors implemented this model of governance and then move in to how it relates to the local church. Discussion will follow on the benefits and challenges along the way in implementing Policy Governance as well as ways to best accomplish the transition.
G-7	Spiritual Life of an Administrator	Dr. Brian Hill, CCA	How do you maintain some sense of balance in your spiritual life in the midst of the pressures that come from serving the church in the area of administration? It can be difficult. This workshop will offer some practical guides you can put into practice your first day back in the office.
G-8	Multi-Site Administration	Glenn Wood	Organizing church finances and operations are a bigger challenge in a multi-site environment. Bring your questions and ask them to a panel of administrators from across the country about their experiences. Topics will include staff organization, finance structures, reporting concepts, and general operational issues which become more complex with each new campus

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WS 1	Title 1	Full	Description
G-9	Risk Management: The Cost of Ministry (NCAD)	Judy Stamey	This workshop is designed to be a planning tool for NACBA's 2 <sup>nd</sup> annual National Church Administration Day, to be held this October 21, 2010. Chapter officers and members involved in this year's event will have a better understanding of the centralized theme of this year's event along with a look at the one hour presentation that will be made available for all participating chapters to utilize as a part of their day's curriculum.
G-10	Capitol Hill Developments Affecting Congregations	Dan Busby, CPA	Efforts to advance governmental-intrusion on churches continue at a seeming increasing pace. Whether it is attacks on the ministerial housing allowance, efforts to require churches to annually file Form 990s with the IRS, annual reporting of charitable contributions using the giver's social security number, or regulating churches that provide basic personal finance information to parishioners, the separation between church and state is continually tested. This session will cover all these topics and much more.
H-1	The Six Elements of Vision	Will Mancini	Whether it is day-to-day conversations, budget preparation, or team management, discover how to build a compelling articulation of your church's vision. Best of all, we will discover how this vision can be delivered every day.
H-2	Is Your Church a Safe Place (*R)	Leslee Kirkconnell	<a href="#">Most churches have tried to answer the question, "What can our church do better than 10,000 others?" Learn why this question could transform your church and how to discover the answer for yourself.</a>
H-3	The Future of Church Income (*R)	Steve Law, CCA	Churches today have six generations alive and involved which means they must deal with six different attitudes toward architecture, furniture, expectations toward staff, worship styles, what to wear to church, giving, etc. The oldest generation is known for giving to institutions, but Generation Y prefers causes. Each successive generation wants more control over when, where, and how each dollar is spent. So, what can the church do today about its future income?
H-4	Tax and Legal Update	Richard Hammar, JD, LL.M.	This session will provide a review of legal and tax developments of most relevance to church administrators.